



CASTLEMEADOW
CARE

Your Guide To Choosing a Care Home

Reviews & Accreditations

- ✓ What is the CQC rating? Are there any points of concern?
- ✓ Is carehome.co.uk rating at least 9?
- ✓ Check the home's social media.

A Warm Welcome

- ✓ Could you park easily?
- ✓ Is the home well-maintained?
- ✓ Are you made to feel welcome?
- ✓ Did you meet the Home Manager?

A Walkaround The Home

- ✓ Are you offered a tour, including a bedroom?
- ✓ Is the home clean? Does it smell fresh?
- ✓ Is there a schedule of activities?
- ✓ Does the menu look appealing?

Happy Residents

- ✓ Are the residents happy and engaged?
- ✓ Did you chat with residents?
- ✓ Do residents enjoy living at the home?

Outside Spaces

- ✓ Is there a well-maintained garden?
- ✓ Can the residents enjoy gardening?
- ✓ Are shaded seating areas available?

Happy Staff

- ✓ Did you chat with the care staff?
- ✓ Do the care staff enjoy their work?
- ✓ Did you see them with the residents?

Care Services

- ✓ Is the type of care you require provided?
- ✓ Can your wants and needs, e.g., dietary requirements, be met?
- ✓ Is a room available?

Fees & Contracts

- ✓ Are the fees understandable?
- ✓ What is included and what is excluded?
- ✓ Can you understand the contract?

Moving In

- ✓ What is the moving in process?
- ✓ Can you bring a pet?
- ✓ Can you bring your own furniture?
- ✓ Is it the right home for you?